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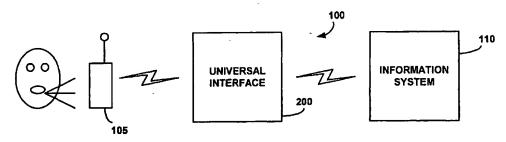
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For two-letter codes and other abbreviations, refer to the "Guidance Notes on Codes and Abbreviations" appearing at the beginning of each regular issue of the PCT Gazette.

(54) Title: UNIVERSAL INTERFACE FOR VOICE ACTIVATED ACCESS TO MULTIPLE INFORMATION PROVIDERS



(57) Abstract: The present invention relates to an interface for accessing data and, more particularly, to a universal interface for accessing data from one or more information systems using a wireless telephone (Fig. 1). The universal interface (200) presents the user with an abstraction of a unified mailbox (fax, e-mail, voice mail, among others) and advanced web services from a wireless telephone. It does not lock the individual into one information provider, and allows the user to access multiple information providers with a single telephone call. It also provides a simple system that acts as a conduit, translating an individual's spoken or tone commands into commands recognizable by the various information systems (110).

International application No. PCT/US00/01547

A. CLASSIFICATION OF SUBJECT MATTER 1PC(7) : H04M 3/493 118 CL : 2770/88 04 88 16 88 17 455/557, 704/0		
US CL :379/88.04, 88.16, 88.17; 455/557; 704/9 According to International Patent Classification (IPC) or to both	national classification and IPC	
B. FIELDS SEARCHED		
Minimum documentation searched (classification system follower	ed by classification symbols)	
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Documentation searched other than minimum documentation to the	e extent that such documents are included in the f	ields searched
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Electronic data base consulted during the international search (n	same of data base and where practicable scare	h torme used)
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C. DOCUMENTS CONSIDERED TO BE RELEVANT	·	
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X Further documents are listed in the continuation of Box	C. See patent family anaex.	US 3.875.=12
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 Special categories of effed documents "A" document defining the general state of the art which is not considered. 	date and not in conflict with the application to the principle or theory underlying the inventor	at cited to understand
to be of particular relevance: "E" earlier document published on or after the international filing date.	"X" document of particular relevance, the clauses	
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"P" document published prior to the international filing date but later than	being obvious to a person skilled in the art document member of the same patent faintly	
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Washington, D.C. 20231 Facsimile No. (703) 305-3230	Telephone No. (703) 305-4701	

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International application No PCT/US00/01547

B. FIELDS SEARCHED

Minimum documentation searched Classification System: U.S:

379/67.1, 88.01, 88.04, 88.05, 88.06, 88.13, 88.14, 88.15, 88.16, 88.17, 88.22, 88.23, 88.24, 88.25, 93.12; 704/1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 200, 231, 249, 251, 258, 275, 277; 370/214, 351, 352, 353, 354, 355, 356; 455/130, 340, 557; 709/200, 201, 202, 204, 206, 217, 218, 219

BOX II. OBSERVATIONS WHERE UNITY OF INVENTION WAS LACKING

This ISA found multiple inventions as follows:

This application contains the following inventions or groups of inventions which are not so linked as to form a single inventive concept under PCT Rule 13.1. In order for all inventions to be searched, the appropriate additional search fees must be paid.

Group I, claim(s) 1-24, drawn to a universal information access system using a router.

Group II, claim(s) 25-40, drawn to a universal information access system using periodic access.

Group III, claim(s) 41-60, drawn to a universal information

access system where the information system to be accessed is determined after a speech command command from the user

The inventions listed as Groups I-III do not relate to a single inventive concept under PCT Rule 13.1 because, under PCT Rule 13.2, they lack the same or corresponding special technical features for the following reasons: Unity of invention has to be considered in the first place only in relation to the independent claims in an international application and not the dependent claims. The independent claims do not share certain special technical features. For example, the independ claim 41 of Group III recites the unique special technical feature of determining the information system to be accessed after the user's spoken command. However, the independent claim 25 of Group II recites the unique special technical feature for allowing the user to periodically access the information system. Finally, the independent claim 1 of Group I recites the unique special technical feature of a router coupled to the interface module.